

Envisioning the Future of Augment

The design for how to get there

What is the Big Picture - Dynamic (i.e. this is how things are changing)

- Demands for software are increasing and it must be reliable, economical, and integrate with complex systems of people and other computing architectures.
- “Software is eating the world” and continues to evolve specialties to suit each domain and sector of business, government, and consumer life.
- Increasing complexity demands better skills (emphasis on the E in SWE)
- Simulations will be increasingly used to understand complex systems and to evaluate alternative configurations – for development operations, training, and in products.

What is the Big Picture - Static (i.e. this is how things will stay the same)

- Risk of failure & Costs for failure are very high, with increasing ethical considerations (how much risk disclosure must the vendor provide the customer/user?)
- Tools and technologies are increasingly complex with increasing systems integration
- Training Breadth increasing, while Depth is too often uncertain – Need better skills/habits assessment via cognitive tooling.

What are the essential questions?

- For the individual -- Learning & Understanding: What are keystone cognitive assist approaches? What does teamwork require?
- For the evolving SWE domain: What are applicable working principles of engineering discipline? What Habits of Mind will inhabit the engineer’s mind?
- For the market – i.e. Customers: What do customers need to know about software development – what really is ‘value added’?

What is the consensus by the Masters of the Domain on the Estimate of the Situation?

What do we know? What do we need to know? Who knows?

I.e. from Kay, Forrester, Parnas, Jones, Shaw, Weinberg, Boehm, Myers, Musa, Ericsson, Deming-Juran we might ask:

- What essential understandings are required to implement an engineering-based software discipline?
- What has been/could be the arc of software engineering?
- How can we learn to use engineering prior art? -- e.g. via systems models?

Supplemental sources:

From Dreyfus et al, Skemp et al, Wiggins et al, Zuboff, Ausubel, Vygotsky, Chi, Toyoda, Sommerville et al, Schneiderman, Zackary, Johnson-Tanner-Tewksbury, Bereiter, Bailey

What say the Emergent Technologies Visionaries & Practitioners: Madachy (Simulations), Gabriel (OOP?) & West’s (10x), Bret Victor (visualization), (Machine Learning)

What are key dimensions of software as an emergent environment?

Critical history of software domain, Capability Growth, Individual performance, Role specialization, Distributed Teams, Process, Tooling

Where to focus? Augment business plan focuses on known-stable technology-follower areas:

- Training for engineering expertise
- Process & Tooling for Distributed Work
- Cost & Acceptance (SME product validation models)
- Reduction of Risk (Increased confidence) to Customers

Work in Process: Videos for training elements of engineering & Database of Exemplar artifacts